

## Klik.Solutions Managed IT Services

Your technology is an amazing asset, yet many businesses see IT as an expense. Klik.solutions helps businesses realize their technology as a business development tool. Our team of business and technology pros see your business outcomes before IT outcomes. That's how klik.solutions designed a Managed IT strategy built for unique strategies and focused on growth.

Klik.solutions Managed IT gives your business world class IT resources that integrate with how you do business. Whether you need a complete IT team, or a co-managed IT support team, the mission is always the same – guiding you to the business outcomes you expect from your technology investment.

### Which type of support is ideal for your business?

#### Outsourced IT

- ✓ Your complete IT team
- ✓ Support, strategic planning, full management of IT
- ✓ Ideal for organizations that do not have an internal IT resource

#### Co-Managed IT

- ✓ Integrates with your internal IT department
- ✓ Takes the burden of basic tasks from your IT lead so they can focus on your growth strategy
- ✓ Leverage our experience and resources to maximize your IT capabilities

### Klik.Solutions Managed IT Essentials vs. Complete

Klik.Solutions bundles two popular levels of service based on the typical requirements of clients. We'll work with you to size the right option to meet your unique business goals, or create a solution tailored specifically to your requirements.

Service	Essentials	Complete
Device Management (Laptops, Desktops, Workstations) Windows & MAC	Per Device	Per User (up to 3 devices)
Server Management (Physical & Virtual)	✓	✓
Network Device Management (Switches, Firewalls, Routers, etc.)	✓	✓
24x7 Monitoring, Alerting & Reporting	✓	✓
24x7 Patch Management, Updates & System Optimization	✓	✓
24x7 Application Performance Management	✓	✓
Managed Anti-Virus & Anti-Malware	<i>additional</i>	✓
Workstation Security Suite (Ransomware protection, device protection, antivirus)	<i>additional</i>	✓
Unlimited Help Desk & Remote Support	<i>Additional- billed in 15 minute increments</i>	✓
On-Site Support*	<i>additional</i>	✓
CIO Business Consultation, Strategy & Planning	<i>additional</i>	✓
Priority Support	✓	✓
Discounted Hourly Rates	✓	✓
Technology Assessment & Onboarding Services	✓	✓

Klik.Solutions clients typically include Managed Backup & Disaster Recovery as part of a total data protection approach. Which solution is right for your data & compliance requirements? <<click to the b/dr section>>